

FLOWENERGY

ShenZhen HNergy Co., Ltd

ES-series Modular Power Conversion System (CE)

Warranty Terms and Conditions



Power Conversion System (PCS)

Datasheet-CE Model

Version A02

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ShenZhen HNergy Co., Ltd provides comprehensive technical support to customers. Users can contact our nearest office or customer service center, or get in touch with the our headquarters directly.

ShenZhen HNergy Co., Ltd

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Manufacturer

Name: ShenZhen HNergy Co., Ltd

Address: 308 Building B, HengrunBay U Valley No.5, BeiErXiang, 2nd Chuang ye Rd, Bao'an District, Shenzhen 518000 Guangdong P.R. China

Factory

Name: ShenZhen HNergy Co., Ltd

Address: 201 Building 8, Hengchangrong high-tech Industrial Park, Huangtian area, Yangbei Industrial, Hangcheng sub-district, Bao' an District, Shenzhen

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1. Scope of application

This clause applies to es series modular power conversion systems (CE), including models: HNESPS125-44M0, HNESPS125-44M0Q, HNESPS125-34M0, HNESPS125-34M0Q, HNESPS115-44M0, HNESPS115-44M0Q, HNESPS115-34M0, HNESPS115-34M0Q
Effective from the date of purchase.

2. Australian Consumer law guarantee

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure

3. Warranty Terms

3.1 Warranty Period

- ◆ This product comes with a 2-year limited warranty (counting from the date of purchase).
- ◆ Valid purchase vouchers (invoice/receipt) are required.

3.2 Warranty Coverage

- ◆ Cover faults resulting from defects in materials or workmanship.
- ◆ Not included:
 - a. Man-made damage, accident, or misuse;
 - b. Unauthorized modification or repair;
 - c. Normal wear and tear and consumables (such as batteries, filters, etc.).

3.3 Warranty Service

- ◆ In case of any equipment failure and damage not caused by human damage or improper operation during the warranty period, the company will provide free maintenance services.
- ◆ Repair and material costs will be charged if any of the following situations occur:
 - a. Damage to the machine caused by failure to follow the instructions in the product manual;
 - b. Damage caused by unauthorized modification.

4. Contact information

4.1 Manufacturer

Name: ShenZhen HNergy Co., Ltd

Address: 308 Building B, HengrunBay U Valley No.5, BeiErXiang, 2nd Chuang ye Rd, Bao'an District, Shenzhen 518000 Guangdong P.R. China

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4.2 Australian Importer

Name: AUSTRALIA LINNOVATE POWER PTY LTD

Address: 2 Mikarie Street Sunnybank Hills, Queensland 4109 Australia

Phone number: (+61)433736939

Email address: benli1978@hotmail.com

5. Disclaimer

Shenzhen Huineng Interconnection Technology Co., Ltd. shall not be liable for defects or malfunctions caused by the following reasons:

- a. Beyond the specified range of use and working environment of the product;
- b. Unauthorized modification or repair, incorrect installation, improper operation;
- c. Encounter force majeure.